



# WHAT *you* MAKE POSSIBLE



VILLAGE ANNUAL REPORT  
JULY 1, 2018 - JUNE 30, 2019

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## A SPECIAL THANK YOU

**This report is dedicated to the many generous supporters of N Street Village**, who continue to empower the nearly 2,000 women who come through the Village doors every year.





## A LETTER TO OUR FRIENDS

Dear Friends,

Inside these pages, you will read stories of women whose grit and determination enabled them to build the lives they envisioned at N Street Village. Your investments of time, talent, and treasure are a key part of this personal triumph. Together we create this community of hospitality and hope for nearly 2,000 women each year. Yet our work is far from over. Every single night, N Street Village's emergency shelter is at full capacity. Likewise, D.C. saw an increase in its Annual Point in Time Count for the first time in years.

**The need for you – our Village supporters – remains urgent.**

Since 2011, we have tripled our housing capacity – growing from one to five Village locations offering safe shelter and longer-term housing. During this same period, we enhanced our wrap-around programs for health, mental health, substance abuse, HIV/AIDS, criminal justice re-entry, and trauma.

**We know the homelessness crisis is only the tip of the iceberg with respect to poverty issues – the visible sign of deep inequities that affect our city.** And while this poverty crisis is further upheld by less visible forces, the statistics speak loudly. For example, D.C.'s population is 44% African-American and yet, represents a disproportionate 88% of D.C.'s homeless population.

**We see the result at our doors each day, as at least one new woman arrives daily.**

You have continued to be there for her and the thousands of women who rely on N Street Village. **Your support is not merely "giving to charity" but "doing justice."**

We are grateful for your commitment as we strive for a future that is just and inclusive for every D.C. resident. Thank you for standing with us at N Street Village's front door as we greet the woman who will arrive tomorrow.

**We will meet you there and look forward to sharing our welcome and hope.**



*Ruth Sorenson*

**RUTH SORENSON**  
Board Vice Chairman

*Schroeder Stribling*

**SCHROEDER STRIBLING**  
Chief Executive Officer

*Peter Shields*

**PETER SHIELDS**  
Board Chairman

# YEAR IN REVIEW



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**1. July 24, 2018** - N Street Village cheered on the Washington Kastles as part of the Kastles Congressional Charity Classic. **2. August 15, 2018** - D.C. Councilwoman Brianne Nadeu visited Patricia Handy Place for Women. **3. September 21, 2018** - The Nationals welcomed the Village as the featured charity of the night. **4. September 21, 2018** - Discovery volunteers counted coats for their annual Impact Day. **5. September 22, 2018** - Once again, N Street Village joined TTR Sotheby's International Realty for a record-breaking Celebrate Logan. **6. October 11, 2018** - The Village went purple in honor of Domestic Violence Awareness Month. **7. October 20, 2018** - The Village SHERO Walk was a huge success, bringing the community together to walk in solidarity with clients and residents. **8. October 25, 2018** - Author Tamara Copeland and Food Service Manager Laurie Williams hosted a staff workshop on race and equity.





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**9. November 2, 2018** - The Village distributed more than 200 coats at the Annual Coat Giveaway. JP Morgan sponsored the Coat Bus, helping women from all five sites select a warm winter coat. **10. December 6, 2018** - The Ambassadors Council hosted their Annual Craft Fair for clients to make gifts for friends and family.



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**11. December 21, 2018** - Brookings Institution hosted a holiday dinner for Flagship residents. **12. January 2, 2019** - The Village celebrated its second year as a Washington Post *Helping Hand* partner. **13. January 27, 2019** - Wiley Rein staff members packed bags of snacks for the Village Day Center. **14. March 14, 2019** - The Annual Gala & Auction honored Mayor Muriel Bowser and welcomed 900 guests, raising a record-breaking \$1.6 million. **15.** The Gala featured Aloe Blacc, who sang his hit singles, "Wake Me Up" and "I Count On Me," with the Ambassadors of Praise choir.





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**16. March 26, 2019** - Chief Program Officer Kenyatta Brunson was named YWCA Empowering Woman of the Year. **17. April 4, 2019** - Staff members at GEICO packed snack bags and delivered them to the Village. **18. April 5, 2019** - Bloomberg hosted a Workforce Development Day with the MARJ & MAK Vocational Center.



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**19. April 17, 2018** - The Village held a candlelight vigil to remember the residents who passed this year. **20. April 18, 2019** - The Ambassadors Council toured murals around D.C., learning about the history of the city and neighborhood changes. **21. April 27, 2019** - Neighbors and friends gathered for a morning of gardening at the Village's Family & Friends Day. **22. May 15, 2019** - The Annual Health & Wellness Fair welcomed the GW Mammovan as well as other health partners.



# YEAR IN REVIEW



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**23. May 16, 2019** - CABI Clothing hosted a shopping day thanks to Board Member Erika Martin Bolden. **24. & 25. May 23, 2019** - N Street Village Empowerment Luncheon Co-Chairs Jacqui Michel and Andrea Rinaldi celebrated a successful event! At the Luncheon, Cathy Hughes was presented with the Leadership Award and guests heard from Village alumna speaker Pertrina. **26. May 29, 2019** - Village friends Linda Potter and Tim Shriver hosted a salon featuring Sister Simone Campbell, Nun on the Bus. **27. June 4, 2019** - The Ambassadors Council celebrated its 5th birthday at Maggie O'Neill's gallery. **28. June 6, 2019** - Board Member Peggy Sparks hosted a salon featuring NPR's Rachel Martin and Board Member Portia Robertson Migas. **29. June 19, 2019** - VIDA Fitness held its 2nd Annual Runway to Recovery Fashion Show to benefit N Street Village. **30. June 21, 2019** - The Gates Foundation spent the morning gardening and sorting clothing on their Day of Caring.

## VOICES OF THE VILLAGE

### ESTHER

Esther was one of ten children growing up. She finished high school with honors and was on track to start college when several members of her family died unexpectedly, right in sequence. Esther was devastated in a way she couldn't shake.

**"Those deaths knocked me totally off course,"** Esther remembered. **"I couldn't understand why it happened, and it made me question everything."**

Esther took a few college courses, but eventually decided to leave school to work. She made good money at a bank and jewelry store, but her family started to notice something wasn't quite right.

**"They told me I would have highs and lows. My family wanted to help, but they didn't know what to do."**

What Esther and her family didn't know was that she was experiencing bipolar disorder. Without a formal diagnosis and treatment, Esther's mental health continued to deteriorate. She lost her job, then her home. Her family tried to help, but it was too late. Homeless, Esther was told to go to the Patricia Handy Place for Women, the Village's emergency shelter.

The staff at Patricia Handy were able to get Esther the mental health interventions and support that she needed, including coping skills to deal with stress and emotional trauma.

**Once her emotions began to stabilize, Esther was able to focus on her housing goals – compiling all the necessary documentation and working with the Village's advocates to go through D.C.'s housing process.**

Finally, after a year in the shelter, Esther was proud to move into her own apartment!



**"N STREET VILLAGE HAS GIVEN ME BACK THE HOPE THAT THERE ARE BIGGER AND BETTER THINGS FOR ME."**



# MAP OF SERVICES



## THE FLAGSHIP

**Bethany Day Center:** Open to any woman 365 days/year; provides hospitality and basic needs including food, clothing, laundry and showers, access to resources for housing and health, and offers confidential crisis and case management support.

**Judith Morris Wellness Center:** Holistic wellness classes along with onsite mental and physical health professionals (therapist, doctor, and dentist).

**The MARJ & MAK Vocational Center:** Provides resources for women to achieve their goals related to income, employment, finances, and benefits.

**The Greenhouse:** Offers classes and continuing-care across the recovery spectrum, including outreach, harm-reduction, sobriety resources, and alumni network.

**Permanent Supportive Housing:** 44 single, subsidized rooms in shared apartments for women with a history of chronic homelessness, mental illness, addiction and/or disability.

**Holistic Housing:** A temporary, 21 bed program for women to focus on positive mental health goals and recovery from substance use.

**Eden House:** 51 units of affordable housing for families or individuals.



## THE PATRICIA HANDY PLACE FOR WOMEN

Downtown emergency night shelter with 213 beds including temporary, senior, and medical respite housing for the city's most vulnerable women.

### LEGEND

- Housing needs & assessment
- Supportive day center services including nutritious meals, showers, and laundry
- Wellness promotion, and disease prevention activities and classes
- Referrals for employment & income
- Access to primary medical, psychiatric and dental care
- Mental health and addiction recovery, and peer mentoring
- Access to holistic wellness classes and workshops, including yoga, meditation, art, and more
- Housing and supportive services for women living with HIV
- \* Flagship services are available for any woman in need and residents of every site.



## PHYLLIS WHEATLEY YWCA

The historic Phyllis Wheatley YWCA has long provided subsidized housing to women. The Village partners to provide wrap-around case-management services to 42 formerly homeless residents.



## ERNA'S HOUSE

A housing-first program with 30 efficiencies and one-bedroom apartments for women with a history of chronic homelessness.



## MIRIAM'S HOUSE

25 permanent supportive housing units with shared living spaces for women living with HIV/AIDS.

## FIVE SITES. ONE VILLAGE.

**N Street Village** is the largest provider of housing and supportive services for women experiencing homelessness in D.C. Every year, we welcome nearly **2,000 women** and are proud to provide a safe and dignified place to call home for **747 women and 51 families**.

# WHO WE SERVE

The following data is *self-reported* by the clients and residents of N Street Village. The variance and accuracy of self-reported data is influenced by subjective measures like stigma, trauma, and many other factors. Studies have shown a drastic under reporting of sensitive topics like mental illness and domestic violence.



**20%**  
were living outdoors  
before arriving



**19%**  
are living with  
HIV/AIDS



**1 in 2**  
have no income  
when they arrive



**67%**  
are over age of 50



**46%**  
have a mental illness,  
addiction, or both



**78%**  
are African  
American



**1 in 2**  
have experienced  
domestic violence



**83%**  
have a high-school  
degree or higher



# YOUR IMPACT



**747 women and  
51 families**

were provided supportive housing in  
a loving community



**189,503**

nutritious meals were served this year,  
adding up to more than **500** meals  
served every day



**9 in 10**

clients said they felt **stronger** and  
more **confident** since coming to  
N Street Village



**90%**

of residents in  
recovery maintained  
their sobriety

*According to the NIH, the  
national average for relapse is  
estimated at 40-60%.*



**526**

groups and individuals  
dropped off donations  
(meals, clothing,  
towels, toiletries, etc.)



**9,972**

volunteer hours were  
donated by more  
than **550** volunteers



**97%**

of residents with  
a job maintained  
their employment  
through the full year



We provided  
permanent housing for

**1 in 4**

women who came to  
our emergency shelter

## VOICES OF THE VILLAGE

### CAROL

Carol grew up in D.C. with parents who had good jobs and could afford to send her to private school. At age 19, she had her first child and got married, followed by five more kids.

**But despite the joy of her children, Carol endured three decades of violent abuse from her husband until she couldn't take it anymore.** She found the courage to leave him and never looked back.

Carol got a job with the TSA for 13 years until she was injured on the job. The TSA paid her severance – which was a blessing at first. **But Carol soon found herself with nothing to do, in pain, and alone with the traumatic memories from her marriage. She started using drugs as a way to escape, but couldn't stop.**

She lost her apartment and then her car. Her relationship with her family really suffered. **She was hopeless, homeless, and couldn't ignore anymore that she needed help.** Carol checked herself into treatment, and that is when she found out about N Street Village.

Going into the Village's Recovery Program, she wasn't sure what to expect. But what she found was a sisterhood. As a survivor of domestic violence, it was helpful to be surrounded by women who could understand what she'd been through and keep her accountable.

Carol has also been able to enroll in the Village's MARJ & MAK Vocational Center. **Working closely with staff, she has applied for disability benefits, improved her credit score, and now has a job at a local drugstore.**

Today, Carol is excited about the future. **"It's like I am starting new – my kids are grown, and I finally have what it takes to work on myself. My parents are proud of me and my children are proud of me. And I know I'll always have the support of my Village sisters too."**



**“WHAT I FOUND  
AT N STREET  
VILLAGE WAS A  
SISTERHOOD.”**

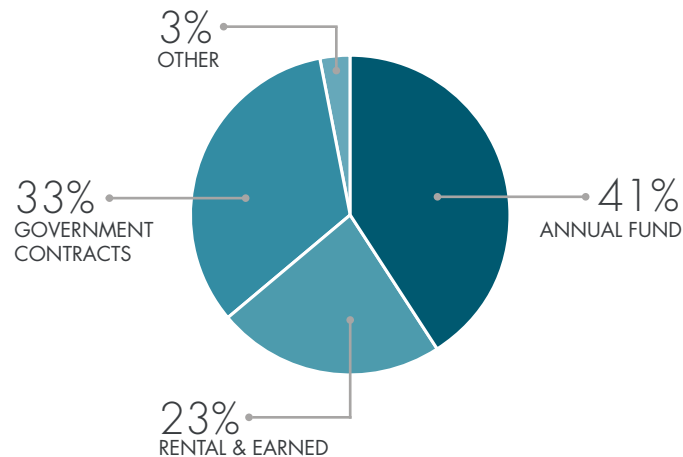


# FINANCIALS

## OPERATING REVENUE

Annual Fund Contributions	\$4,107,525
Rental & Earned Revenue	2,254,464
Government Contracts	3,306,788
Investments & Miscellaneous	244,879

**Total Annual Operating Revenue** **9,913,656<sup>(1)</sup>**



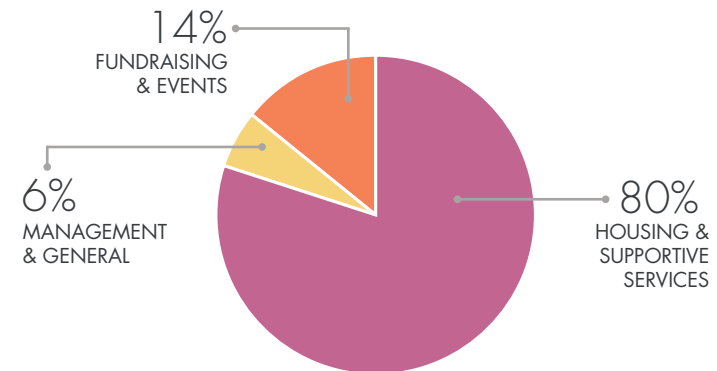
## OTHER REVENUE

Developer Fee	302,739
Donated Goods & Services	473,123
<b>Total Revenue</b>	<b>\$10,689,518</b>

## OPERATING EXPENSES

Housing & Supportive Services	\$8,075,576
Management & General	604,007
Fundraising & Events	1,481,020

**Total Annual Expenditures** **10,160,603**



## OTHER EXPENSES

Depreciation	852,668
Donated Goods & Services	473,123
<b>Total Expenses</b>	<b>\$11,486,394</b>

<sup>(1)</sup>In addition to the revenue recognized in FY19, \$703,755 in prior-year donations were released in accordance with fund restrictions.

These results represent the activities of N Street Village, Inc. and its subsidiaries. These results are unaudited. Audited financial statements for the last three fiscal years are available on our website and at Guidestar.org. The Housing and Supportive Services line includes: Bethany Women's Center, Wellness Center, The MARJ & MAK Vocational Center, The Greenhouse, Holistic Housing, Miriam's House, Erna's House, Permanent Supportive Housing, Patricia Handy Place for Women, and Phyllis Wheatley YWCA.

# SPOTLIGHT: HOUSING & INCOME



D.C. is ranked the  
**5TH MOST EXPENSIVE**  
city to live in the U.S.



**\$1,966**  
average cost to rent  
a one bedroom  
apartment in D.C.



**\$27.75/hr**  
the wage you'd need to  
afford that one bedroom.  
As of July 2019, D.C.'s  
minimum wage was \$14.



**1 in 2 CLIENTS**  
have no income when they  
arrive, and of those that do,  
**54% fall below the Federal  
Poverty Level (\$12,140/year).**

## WHY PERMANENT SUPPORTIVE HOUSING (PSH)?

Beyond the challenges of income, even deeply affordable housing is out of reach for many Village clients. That's why N Street Village provides **Permanent Supportive Housing (PSH)**, which combines affordable housing with supportive services that provide clients with the tools to cope with mental health, addiction, trauma, physical health problems and other issues. According to the National Alliance to End Homelessness, PSH reduces the usage of publicly funded crisis services (like jails, hospitalizations, and emergency departments), and increases stability and well-being.



**200+**  
the number of PSH units  
at N Street Village.



PSH has been shown  
to reduce chronic  
homelessness by **30%.\***



Taxpayers spend **49.5% less  
per year** on individuals living  
in PSH than those living on  
the streets.\*



# NEW IN 2019

## THE GREENHOUSE RECOVERY PROGRAM

The Greenhouse was named in honor of Village alumna and longtime staff member Evelyn Green. The program supports women in reducing or eliminating substance use.



## THE MARJ & MAK VOCATIONAL CENTER

The Center was named in honor of the mothers of longtime Village friends, Stu and Pat Van Scoyoc. The Center supports women in their goals related to education, employment and/or financial health.



**35**  
**CLIENTS**

successfully enrolled and received one-on-one support to help reach their goals.

**209%**  
**INCREASE**

in the number of residents that gained income, employment or benefits.\*

**142** **CLIENTS**

attended a recovery, substance use, and/or harm reduction class or activity.



**121** **CLIENTS**

attended classes including financial literacy, credit and income-building, workforce development, interviewing skills, and more.

\*as compared to the previous year.

# DONOR LIST

We are grateful to all our generous donors, but due to space constraints, we are only able to list those who donated \$500 or more. Although a great deal of care has gone into ensuring the accuracy of this donor list, there may be errors. We apologize for any omissions, misspellings, or other mistakes. We welcome your corrections and suggestions. Annual fund donors in **bold** are also N Street Village Volunteers.

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## VOICES OF THE VILLAGE



**“I COULD GO ANYWHERE IN THE WORLD - BUT I KNOW THIS IS WHERE I NEED TO BE TO HEAL RIGHT NOW.”**

### PHYLLIS

Growing up, both of Phyllis’s parents were drug addicts. At age six, her mother and grandfather started sexually abusing her.

Unable to take the abuse anymore, she left home at age 14. **Over the next 30 years, her life was a cycle of living on the streets, drugs, and jail.** On top of the continued trauma of being homeless, Phyllis learned she had contracted HIV from one of the family members who assaulted her.

**At age 36, she arrived at N Street Village.** She met Village staff member Evelyn Green, who helped her get serious about her substance use recovery and completed the Village’s Recovery Program.

Although she didn’t stay connected to the Village, Phyllis lived on her own and maintained her recovery. **In 2014, she began having circulation issues in her leg and doctors were forced to amputate from the knee down.** But even this wasn’t enough to diminish Phyllis’s positive attitude and she returned home in a wheelchair.

Then one night Phyllis awoke to gunshots. She opened her apartment door to a gruesome crime scene that left her terror-stricken. **“No matter what I did, I didn’t feel safe. So I went back to the one place I knew I could get help.”**

Phyllis was welcomed back to the Village with open arms. Today, she is working on her mental and physical health. She is proud to be a member of the Village’s Volunteer Corp, where she shares her time and skills.

Best of all, Phyllis is finishing physical therapy to get a new prosthetic leg. When asked what she is most looking forward to with her new leg, she immediately has an answer:

**“Dancing at N Street Village.”**

# GET INVOLVED

There are so many ways you can make a difference as part of the N Street Village family! To learn more about investing your time, talent, and treasure into meaningful change for nearly 2,000 women at N Street Village, visit [www.nstreetvillage.org/get-involved](http://www.nstreetvillage.org/get-involved).



## COME FOR A TOUR

They say seeing is believing, and the best way to truly feel the mission of N Street Village is by visiting. Contact Megan to set up your tour at [mmckinley@nstreetvillage.org](mailto:mmckinley@nstreetvillage.org).

## VOLUNTEER

From cooking and serving meals to teaching wellness or resume building classes, Village volunteers donate their time and talent to make our mission of radical hospitality possible. To get involved, contact Donna-Marie at [dthompson@nstreetvillage.org](mailto:dthompson@nstreetvillage.org).

## DONATE GOODS

Organize a drive or order one of our most-needed items directly from our Amazon Weekly Wishlist! Contact Donna-Marie to learn more at [dthompson@nstreetvillage.org](mailto:dthompson@nstreetvillage.org).

## CORPORATE PARTNERS

Want to get involved with your workplace? We welcome corporate groups looking for an opportunity to work together as a team to provide the community with much-needed support. Contact Heidi at [hgauthier@nstreetvillage.org](mailto:hgauthier@nstreetvillage.org).

## MAKE A LASTING IMPACT

A **one-time gift** of \$37 can provide 30 nutritious meals.

A **recurring donation** provides sustaining support to ensure critical funding is always there.

Make your **paycheck work for you** with workplace giving.

Contribute via **CFC #90946** or **United Way #8281**.

Leave a legacy that means more with **planned giving**.

To learn how you can multiply your impact, contact Megan at [mmckinley@nstreetvillage.org](mailto:mmckinley@nstreetvillage.org).



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**AS PART OF THE VILLAGE FAMILY, YOU CAN BE CONFIDENT YOUR INVESTMENT OF TIME, TALENT, AND TREASURE ARE MAKING THE GREATEST IMPACT FOR WOMEN IN D.C.**

N Street Village is proud to have received the highest ratings for financial accountability and transparency from Charity Navigator and Guidestar.org, a rating awarded to less than 2% of non-profits.

